

Naziv smještaja

## Obavijest o načinu podnošenja prigovora

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Sukladno članku 10. Zakona o zaštiti potrošača (NN 41/14) obavještavamo potrošača da pritužbu na kvalitetu naših usluga može dostaviti u pisanom obliku na:

### IZNAJMLJIVAČ

Adresu	
Email	
Telefax	

Odgovor na Vaš prigovor dobit ćete u pisanom obliku najkasnije 15 dana od dana primitka prigovora.

### GOST

Ime i prezime	
Adresa za dostavu odgovora	

Datum:

Potpis:

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Accommodation name

### Notice of how to file a complain

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Pursuant to Article 10 of the Law on Consumer Protection (NN Official Gazette No. 41/14), we inform our clients that complaints regarding the quality of our services can be submitted in writing to:

**OWNER of Accommodation:**

Our address	
Email	
Fax	

You will receive a response to your complaint in writing within 15 days of receipt of the complaint.

**GUEST**

Full name	
Address for submitting the response	

Date:

Signature:

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